

Warranty Information

Specialized Mobile Exhibits Limited Warranty

1) Limited Warranty: Except as described in Sections 2 and 3 below, Specialized Mobile Exhibit (SME) warrants to the purchaser as follows:

- a) For a period of one (1) year from the date of purchase, when properly maintained and used in normal consumer or commercial service, all parts of the trailer manufactured or installed by SME will be free from defective materials and/or workmanship. Client specified materials or components that are not recommended by SME are not covered. Any type of natural hardwood flooring is not covered.
- b) All component parts such as manufactured or supplied by a vendor to SME, such as axles, jacks, floors, or any other materials, parts, attachments, or options, are warranted in accordance with original equipment manufacturer's warranty for such components. The vendor's warranty schedule shall apply. SME does not supply any warranty, either express or implied, that any components, parts, or accessories, provided pursuant to vendors warranties will be subject to, or meet the conditions of, any vendor warranties with respect to such components, parts, or accessories.
- c) SME reserves the right to modify or improve its products covered by this SME limited warranty.

2) Exclusions & Specified Limitations: The following parts are not covered by this warranty:

- (a) parts subject to active wear and tear(bearings, brakes, brake linings,hoses,brake drums, brake actuation components, oil seals, lights and lamp bulbs, door seals, floor finishes, undercoating (if installed), tires, tire wear, suspensions,batteries,etc); manufactures warranty may apply.
- (b) Parts or surfaces damaged or discolored by the weather or exposure to the elements and circumstances (rust of kind, rust-through, stains from rust, corrosion, etc).
- (c) Glass
- (d) Parts damaged by cargo
- (e) Parts damaged by collision or an accident of any kind
- (f) Parts exposed for extended periods to caustic or corrosive materials
- (g) Conversion components added to or installed on the trailer by any other party other than SME.
- (h) Damage resulting from an act of God
- (i) Specific Limitations: Original paint finishes shall be consistent with the industry standards for a period of one (1) year from the date of purchase and shall be subject to the "Exclusion" limitations set forth in sections 2 (a). Specifically, paint finishes damaged or that deteriorate due to the use or corrosions or exposure, including, but not limited to, chipping by rocks or other road debris or by any other means, scratching, fading, cracks in the caulk seams, road salt or tar, damage by pressure washing shall be excluded from the terms of this Limited Warranty. Warrantable paint repairs are those resulting in defective materials or workmanship will be limited to spot repairs and blending consistent with standards in the trailer industry.

3) Termination of Warranty: The warranty provided by SME shall not cover and shall automatically terminate with respect to the trailer if the trailer is damaged as a result of, (a) overloading or improper weight distribution, (2) a collision or other accident, (3) unlawful or negligent operations, (4) failure to follow SME recommended service preventative maintenance schedule or operating procedures,(5) modification of the trailer structure, or any other trailer components or repair of the trailer without SME's prior written approval.

4) Warranty Performance: SME's sole obligation under this warranty is limited to repairing or replacing, at SME's option, any parts covered by the limited warranty that are determined by SME to be defective as a direct result from SME's defective material or workmanship. Service for authorized warranty claims must be performed by an authorized



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service facility that has been approved by SME or by SME themselves. Any freight transportation charge to or from factory or service center is the sole responsibility of purchaser and shall not be a part of this SME LIMITED WARRANTY whatsoever. SME, at its sole discretion, may request the customer to deliver its product to SME for repair or an authorized service center.

The Owner must contact SME prior to commencement of any repairs and furnish a complete written report of damage and/or defect. No repairs or replacement may ensue, except as necessary to protect the exhibit from further damage.

Upon receiving the required notice, SME will determine whether the damage or defect is covered by the warranty and if covered, will advise the Owner as to the means and location for repairs and/or replacement to be made. A third party may be approved to complete the repair or replacement, but only when approved in advance by an authorized SME representative.

Except as warranted herein, SME specifically excludes all warranties, including expressed warranties, implied warranties of merchantability and fitness for a particular purpose and any and all incidental or consequential damages.

This warranty maybe extended up to five years when the exhibit system is operated exclusively by SME.

5) Non- Transferable: This Limited Warranty is not transferable by the Purchaser.

6) Inspection: the undersigned Purchaser, by signing this Limited Warranty, certifies that the undersigned has received and inspected the Trailer and/or product. Based upon such inspection, the trailer and/or Product are in satisfactory condition, conform to all specifications and are without apparent deficiencies. Purchaser understands, however, that after such initial inspection, the Trailer and/ or Product are still covered by the Limited Warranty described above.

Except as warranted herein, SME specifically excludes all warranties, including expressed warranties, implied warranties of merchantability and fitness for a particular purpose and any and all incidental or consequential damages.

